

# Mission

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Our purpose is to improve the quality of life in the communities we serve by facilitating communication, competition and collaboration farther and faster through the use of open source technology for the benefit of our clients and partners, our countries and humanity.

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Our vision is to be a globally respected organization that provides best-of-breed business solutions acutely matched to client needs, leveraging open source technology, delivered and supported by top people from around the globe.

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Our values present a common face to our customers, partners and all those whom we touch. These values shape our thinking, our behavior and our culture:

**Integrity** â€œ Our business behavior is such that it must withstand public scrutiny. Each employee in offices around the world must act with honesty, fairness and transparency.

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**Compassion & Understanding** â€œ We must show respect for our colleagues and customers around the world. We must seek to understand before being understood for the benefit of compassion itself.

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**Service Excellence** â€œ We must always strive to achieve the highest possible standards and the most efficient processes in the quality of the services we provide.

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**Collaborative Relationships** â€œ We must work cohesively with our colleagues, our customers and partners around the world, building strong relationships based on tolerance and cooperation.

**Community Responsibility** â€œ We must continue to be responsible, sensitive to the countries, communities and environments in which we work, always ensuring that what comes from the people goes back to the people in the form of education, technology and endowment